

**800 MHz Trunked Regional Public Safety Radio System
Standards, Protocols, Procedures**

Document Section:	1-Management of System	CMRAC Approved
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Procedure Title:	Interop Training Standards – Non-Participating Radio Users	
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1. Purpose or Objective:

To establish the minimum training standards for radio operators having access to interop channels of this system. This will ensure proper operation of radios on this system and safeguard against improper utilization of regional system resources.

2. Technical Background: N/A

- Capabilities
- Constraints

3. Operational Context:

System functionality and operability must be maintained by ensuring that only interop-trained personnel use the interop channels on the Allied Radio Matrix for Emergency Response (ARMER) system for interop/ mutual aid communications. If non-participating agencies do not have appropriate training they may fail to establish communications on the system or may degrade system resources.

4. Recommended Protocol/ Standard:

- Interop radio operators shall have: 1) successfully completed appropriate training and 2) demonstrated knowledge of *Section 3 Interop Guidelines of the ARMER standards*. (Criteria defining “successful completion” can be found in the *Interoperational Training Manual in the ARMER standards*.)
- The end user training will emphasize:
 - ✓ The use of interop channels
 - ✓ How non-participants radio experience will be affected by ARMER system.

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- ✓ Appropriate use of radio resources

- The dispatch and supervisory training will emphasize:
 - ✓ The use of interop channels
 - ✓ The use of patching and patched channels
 - ✓ The use of cross band repeaters
 - ✓ The use of RF control stations
 - ✓ How non-participants radio experience will be affected by the ARMER system.
 - ✓ Appropriate use of radio resources

- Radio operators with access to interop channels shall be familiar with all applicable mutual aid and interop requirements in this procedure manual and any established standard interop operating procedures developed by their agency.

- Every agency allowed to use Regional or local sub-systems of the radio systems shall be responsible for ensuring compliance with the provisions of all standards and operating procedures of the Regional Radio Board. Any agency or jurisdiction not in compliance with the minimum training requirements shall not be allowed to operate subscriber units on the system or any local sub-system. The Regional Radio Board shall receive complaints or reports of non-compliance and its impact on system usage and shall attempt to resolve them prior to discontinuance of service for any agency not in compliance with the training requirements.

5. Recommended Procedure:

N/A

6. Management:

Agencies requesting and/or using the interop channels are responsible to ensure that:

- Radio operators have successfully completed appropriate training and have demonstrated knowledge of interop procedures before they are allowed to operate the new interop channels.
- Radio operators are familiar with all applicable interop sections of this manual.
- Radio operators are familiar with all applicable mutual aid and interop standard operating procedures developed by their agency and the agencies with whom they interact.