

South Central Region NG-911

Meeting Minutes

January 28th, 2020

Present: Blue Earth County, Faribault County, Le Sueur County, Martin County, McLeod County, Waseca County, Steve Tait - RIC, Dan Craigie - ECN

Next meeting: March 31st, 10am, Nicollet County

1. Approval of Agenda

Approved by Martin County – seconded by Blue Earth County

2. Approval of Minutes

Approved by Blue Earth County – seconded by Martin County

3. ECN/RIC update – Steve and Dan

Regional Leadership meeting was held January 27th – focus was on NG911 grants and conference planning

SE Minnesota experienced a recent 911 outage that lasted appx 4 hours. During this time 369 calls were missed – it is unknown how many were test calls vs real calls

- Winona County had a medical resulting in a death during this time
- There was little to no communication from Century Link during the outage
- ECN would like to put together a crisis guide of best practices and checklists – what to do during a 911 outage
- ECN tries to provide vendors with a list of PSAP contacts – some will not accept correspondence from them
- Many counties use selective routers in 2 locations – but there are agencies that use 1 location and experience the biggest point of failure
- Some protocol discussions focused on encouraging/campaigning the community to know/program local agency's 10-digit number or use text to 911 – this could be an issue for the agency accepting text calls and becoming flooded

4. Old Business

- CPR bill – ECN has been working on training accessible online for PSAPs – module 1 is completed and module 2 is 2/3 complete. There seems to be concern and pushback from some agencies not wanting ECN to create a training program. The ECN training would be completely optional – agencies can choose to go a different route if they wish.

- CAD-CAD
 - Central MN opted out – SE MN has picked up the grant but does not want to begin until February.
 - MSP is open to sharing
 - The program is working to provide agencies with verification that another PSAP has picked up the shared call – agencies can share what they want and the equipment is at no cost to the county entities
 - Steve suggests that a conversation should happen on state funding for shared CAD through the state

5. New Business

- ECN staffing
 - John Dooley is on medical leave – stroke
 - Dustin Leslie left ECN for city of Mpls
 - Dan Craigie is in the position of 911 Programmer – handling a lot of financial areas such as 911 checks to PSAPs
 - Dana will be attempting to fill in the IPAWS void from John Dooley
- Alex Tech
 - The password is changing every 180 days to maintain security – the last password didn't work for Blue Earth County and they had to contact Cathy Anderson
 - ECN is asking for suggestions for new Alex Tech modules
- NG 911 Self-Assessment Tool
 - A link was emailed out to every PSAP – the results are for self-knowledge and don't have to be shared with ECN
- NG 911 Grant
 - GIS grant is headed by MNGEO
 - Some problems have come up since announcing – Geospatial Advisory Council created standards that were supposed to be universal – upon closer analyzing the standards were found to not hold up for these new grants
 - The criteria will need to be laid out again and each application will have to be re-reviewed – maintenance funds are going to be questioned in any vendor quotes
 - The previous standard would have resulted in audits and payback if it hadn't been caught
 - CPE grant – ECN will be paying for the match requirement – there will be more rounds of applications due to misinformation that was put out so far; shared services will be a priority and money will be available at the end of March
- Domestic Violence Initiative

- The governor is pushing for this initiative and wants ECN to facilitate a collaboration regarding how domestic violence calls are processed
- ECN would like APCO/NENA involved
- Jill Bondhus would be the person to direct questions to – she is very knowledgeable about this initiative

6. Other Business

- Sendpolice.com/Noonlight Security
 - Blue Earth County received a 911 from this app – this app seems to be legit after looking into them
 - The GPS coordinates are very accurate – Blue Earth County had it map at a medical facility and this is where the caller was
 - The app sends a web address in which the 911 calltaker can use on another computer to see the location mapped out – there are concerns about web links being transmitted over the 911 CPEs
 - Having them present at a future NG911 meeting would be of interest to some of the attendees
- Motorola Vesta update
 - Le Sueur was just pushed back another month until the end of February
 - Blue Earth County has not changed, Nicollet County will go live in August and Martin County later in the year
 - The red tape seems to be primarily at the state level and Dan assures everyone they are trying to work through the problems.

7. Upcoming Training

- Nicollet County will be hosting two PSTC trainings in April
- Blue Earth County is hosting a June APCO workshop
- Blue Earth County has used SHSP grant funds for attendance previously – the training just needs a tie to Homeland Security

8. Round Table

- Faribault County – 1 new FT and currently training PT; attended a cross-border meeting with Iowa and recently had a pursuit that did not go well – IA patched into SE Call
- McLeod County – currently at full staff for FT with 2 openings for PT
- Waseca County – 1 in training
- Blue Earth County – they are down 1 employee who resigned during training
- Martin County – Full staff currently; recently attended an FBI class
- Le Sueur – full staff for FT and several open positions for PT; adjusting in the new facility and working with Motorola to get Vesta implemented